



St. Francis Institute of Management & Research - PGDM

Approved by AICTE, New Delhi & DTE, Maharashtra.

An ISO 9001:2015 Certified Institute

Gate No.5, Mt. Painsur, SVP Road, Borivali West, Mumbai 400 103.

Tel.: 9619499299 / 9619499399, Ext. No. 145, 147, 168 • Mob.: +91 74000 71626

Email: pgdm@sfimar.org Website : <https://www.sfpdgm.ac.in>



PGDM/ADMIN/N-GRC/2025-26/795

October 03, 2025

GRIEVANCE REDRESSAL COMMITTEE (GRC)

FOR FACULTY & STAFF - A.Y. 2025-26

(Constituted as per AICTE Approval Process Handbook Guidelines)

In accordance with the direction of the All-India Council for Technical Education (AICTE), the Grievance Redressal Committee (GRC) has been constituted as per clause 1 of section 23 of the AICTE Act, 1987 (52 of 1987), AICTE, to deal with grievances of students/faculty/stakeholders to provide a mechanism for redressal of grievances.

The Grievances Redressal Committee consists of the following members: -

Sr. No.	Member's Name	Designation	Constitution of the Committee
1.	Dr. Sulbha Raorane	Director	Principal of the Institution as Chairperson
2.	Bro. T.V. George	Registrar	Member (Non-Teaching Staff)
3.	Bro. Vitus George	Administrator	Member (Non-Teaching Staff)
4.	Dr. Monali Sharma	Associate Professor	Member (Teaching Staff)
5.	Dr. Archita Pal Choudhury	Assistant Professor	Member (Teaching Staff)
6.	Mr. Sylvester D'Mello	Chief Placement Officer (CPO)	Member (Non-Teaching Staff)

Procedure

The individual concerned with any grievance shall provide all possible facts and documentation and submit it to the contact person in the relevant department, specifically Dr. Monali Sharma and Dr. Archita Pal Choudhury. The GRC will investigate the matter and try to resolve it as soon as possible.

Registry

Bro. Vitus George, Administrator, has been appointed as in charge of the Registry established for these regulations, to whom an aggrieved student or person can make a representation for redressal of grievance.


Dr. Sulbha Raorane
Director




Bro. Alphonse Nesamony
Chairman